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## CASE REPORT

- 1. Complaint reference number
- 235/99 2. Advertiser Pacific Access Pty Ltd (Yellow Pages) 3. Product Telecommunications 4. Type of advertisement TV 5. Nature of complaint Violence Other – section 2.2 6. Date of determination Tuesday, 10 August 1999 7. DETERMINATION Dismissed

## **DESCRIPTION OF THE ADVERTISEMENT**

The television advertisement commences with a close up of a man saying 'Boss ... I'm really sorry ... I just forgot ... You know it was only a little ad ... It's not like it's the end of the world or anything'. The scene then rotates through 180° and the camera pans back to show that the man is being held upside down by his ankles out of a window frame. The advertisement concludes with voiceover 'The Yellow Pages Directory is closing for advertising soon'.

## THE COMPLAINT

Comments that the complainant/s made regarding this advertisement included the following:

"The advertisement is offensive as it promotes bullying and threats of physical harm in the workplace."

## THE DETERMINATION

The Advertising Standards Board ('the Board') considered whether this advertisement breached Section 2 of the Advertiser Code of Ethics ('the Code').

The Board determined that the depiction of the scene, within the clearly fictitious and humorous context of the advertisement, did not breach the Code and would not offend prevailing community standards. The Board, accordingly, dismissed the complaint.