

Level 2, 97 Northbourne Avenue, Turner ACT 2612 Ph: (02) 6262 9822 | Fax: (02) 6262 9833

## CASE REPORT

- 1. Complaint reference number
- 273/00 2. Advertiser Cunningham's Warehouse Sales Pty Ltd 3. Product Retail 4. Type of advertisement TV 5. Nature of complaint Other - Miscellaneous 6. Date of determination Tuesday, 5 September 2000
- 7. DETERMINATION Dismissed

## **DESCRIPTION OF THE ADVERTISEMENT**

The television advertisement portrays a man on a shop floor speaking to camera about certain merchandise and prices - soap, reading glasses, cards, gift wrapping paper, hairdryers, toothbrushes and shoeracks. In describing the offer on cards, he says, 'If you've got a big event coming up, like a wedding or a death or whatever, buy your cards now. Just 39 cents.

## THE COMPLAINT

Comments which the complainant made regarding this advertisement included the following:

'We really are offended by this, we think it is sick. Maybe he has not gone through a death in his family, etc.'

## THE DETERMINATION

The Advertising Standards Board ('the Board') considered whether this advertisement breaches Section 2 of the AANA Advertiser Code of Ethics ('the Code').

The Board, while appreciating and sympathising with the complainant's point of view, felt that the material within the advertisement did not contravene prevailing community standards and that the advertisement did not breach the Code on any ground. The Board, accordingly, dismissed the complaint.